



CPP30321

Certificate III in Cleaning Operations

Course Overview

The CPP30321 - Certificate III in Cleaning Operations is designed for individuals looking to build a career in the cleaning industry. This nationally recognised qualification provides comprehensive training in various cleaning techniques, safety procedures, and customer service skills. Whether you are starting your career or looking to formalise your experience, this course equips you with the knowledge and practical skills needed to excel in the dynamic world of professional cleaning.

Entry requirements

- There are no entry requirements for this qualification. You can enrol today.
- This course is offered as a traineeship and Smart and Skilled Funded Program. Enquire today to check the eligibility requirements.

Entry recommendations

To be prepared for this course, we recommend that you have:

- Good communication and collaboration skills
- Attention to detail
- The ability to handle tools and equipment

 **138 300 | 1800 180 480**

 **info@astc.edu.au**
 **www.astc.edu.au**

Learning outcomes

Through a mixture of theory and practical coursework, and by the end of this course, you will:

- Gain expertise in different cleaning methods for various surfaces and environments.
- Understand workplace safety standards and practices, including handling chemicals and equipment safely.
- Develop strong communication skills for interacting effectively with clients and team members.
- Learn to work independently and as part of a team to meet high standards of cleanliness and hygiene.
- Acquire skills to operate, store and maintain cleaning equipment effectively.
- Learn to contribute to the health and safety of others.
- Learn to work effectively in business and residential environments.

Course outcomes

Upon successful completion of this course, you will:

- Be qualified to work in various cleaning roles across different industries, such as healthcare, hospitality, education, and commercial services.
- Have the confidence to perform specialised cleaning tasks, including infection control and biohazard management.
- Have the confidence to clean industrial, residential, and commercial spaces.
- Be certified to work as a cleaner for all levels of government.
- Receive a nationally recognised qualification that can boost your career prospects.



Course Details

This course is divided into a series of units, including both core and elective units.

Total Number of Units = 14 • 5 Core units • 9 Elective units

Course Duration: 12 months

The course is designed to be completed in 12 months. The duration of the course may vary depending on your individual circumstances.

Delivery modes

This course is delivered using blended learning, including online and face-to-face training.

Assessments

Participants undertaking this course must complete various assessment types for each accredited unit as part of their competency evaluation and evidence-gathering strategy. Assessments may include activities, knowledge tests, workplace-related projects, workplace observations, real-world scenarios, role plays and supervisor sign-offs.

Your experience counts

At ASTC, we recognise your previous study and work experience. You can apply for recognition of prior learning or a credit transfer with any of our courses. If you are successful, you will be able to get your qualification faster.

Pathways

Graduates of the CPP30321 Certificate III in Cleaning Operations go onto roles like residential or commercial cleaners, healthcare cleaners, specialist cleaners, hospitality cleaners, cleaners for educational facilities, self-employed cleaners and cleaning business owners. This qualification offers a strong pathway to further study in cleaning operations. Upon completing this course, you may continue your education and undertake further studies by enrolling in a higher-level course, such as CPP40421 - Certificate IV in Cleaning. This course will equip you with the advanced skills and knowledge necessary to take on more senior roles in the cleaning industry.

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